

Guidelines for Metropolitan Police Service staff on dealing with media reporters, press photographers and television crews

The following guidelines have been agreed - so far - by the Metropolitan Police, City of London Police and British Transport Police. These guidelines were adopted nationally by ACPO (Association of Chief Police Officers) in January 2007.

I believe - and many of you believe - that a key factor in the way we work is how we treat one another and the members of the public with whom we come into contact. *Ian Blair, Commissioner*

We will build trust by listening and responding. Be accessible and approachable. Build relationships. Encourage others to challenge and get involved.' *Met statement Our values*

Members of the media are not only members of the public; they can influence the way the Metropolitan Police Service is portrayed. It is important that we build good relationships with them, even when the circumstances are difficult. They have a duty to report many of those things that we have to deal with - crime, demonstrations, accidents, major events and incidents. This guide is designed to help you take the appropriate action when you have to deal with members of the media.

1. Members of the media have a duty to report from the scene of many of the incidents we have to deal with. We should actively help them carry out their responsibilities provided they do not interfere with ours.
2. Where it is necessary to put cordons in place, it is much better to provide the media with a good vantage point from which they can operate rather than to exclude them, otherwise they may try to get around the cordons and interfere with police operations. Providing an area for members of the media does not exclude them from operating from other areas to which the general public have access.
3. **Members of the media have a duty to take photographs and film incidents and we have no legal power or moral responsibility to prevent or restrict what they record. It is a matter for their editors to control what is published or broadcast, not the police. Once images are recorded, we have no power to delete or confiscate them without a court order, even if we think they contain damaging or useful evidence.**
4. If someone who is distressed or bereaved asks for police to intervene to prevent members of the media filming or photographing them, we may pass on their request but we have no power to prevent or restrict media activity. If they are trespassing on private property, the person who owns or controls the premises may eject them and may ask for your help in preventing a breach of the peace while they do so. The media have their own rules of conduct and complaints procedures if members of the public object.
5. To help you identify genuine members of the media, they carry identification, which they will produce to you on request. An example of the UK Press Card is shown [on the paper guidelines].
6. **Members of the media do not need a permit to photograph or film in public places.**

7. To enter private property while accompanying police, the media must obtain permission, which must be recorded, from the person who owns or is in control the premises.

8. We cannot give or deny permission to members of the media to enter private premises whether the premises are directly involved in the police operation or not. This is a matter between the person who owns or is in control the premises and the members of the media.

9. Giving members of the media access to incident scenes is a matter for the Senior Investigating Officer. The gathering of evidence and forensic retrieval make access unlikely in the early stages and this should be explained to members of the media. Requests for access should be passed to the Senior Investigating Officer who should allow access in appropriate cases as soon as practicable.

10. Advice and assistance in dealing with members of the media is available 24 hours a day via the Press Bureau at New Scotland Yard.

<http://www.epuk.org/Resources/819/acpo-police-media-guidelines>

Additional Information

Publicity & Press
24 hour switchboard (Press)
020 7230 2171

Metropolitan Police Service Film Unit
Sgt Andrew Clark and PC Alan Cousins
Phone (answerphone): 020 7161 1099
Email: filmunit@met.police.uk

Borough Police Stations

Barking and Dagenham Borough Police

Dagenham Police Station Telephone: 020 8984 1212
Barking Police Station Telephone: 020 8984 1212
Marks Gate Police Office Telephone: 020 8984 1212

Barnet Borough Police

Colindale Police Station Telephone: 020 8200 1212
Barnet Police Station Telephone: 020 8200 1212
Golders Green Police Station Telephone: 020 8200 1212
Whetstone Police Station Telephone: 020 8200 1212

Bexley Borough Police

Bexleyheath Police Station Telephone: 020 8301 1212
Sidcup Police Station Telephone: 020 8301 1212
Belvedere Police Station Telephone: 020 8301 1212

Brent Borough Police

Wembley Police Station Telephone: 020 7372 1212
Kilburn Police Station Telephone: 020 7372 1212
Harlesden Police Station Telephone: 020 7372 1212
Willesden Green Police Station Telephone: 020 7372 1212

Bromley Borough Police

Bromley Police Station Telephone: 01689 891212
Penge Police Station Telephone: 01689 891212
Orpington Police Station Telephone: 01689 891212

Camden Borough Police

Holborn Police Station Telephone: 020 7404 1212
West Hamstead Police Station Telephone: 020 7404 1212
Kentish Town Police Station Telephone: 020 7404 1212
Hampstead Police Station Telephone: 020 7404 1212
Albany Street Police Station Telephone: 020 7404 1212

City of Westminster Police

Belgravia Telephone: 020 7730 1212
Charing Cross Telephone: 020 7240 1212
Marylebone Telephone: 020 7486 1212
Paddington Telephone: 020 7402 1212
West End Central Telephone: 020 7437 1212

Croydon Borough Police

Croydon Police Station Telephone: 020 8667 1212
South Norwood Police Station Telephone: 020 8667 1212
Kenley Police Station Telephone: 020 8649 0325
New Addington Police Station Telephone: 020 8667 1212
Norbury Police station Telephone: 020 8667 1212

Ealing Borough Police

Ealing Police Station Telephone: 020 8810 1212
Acton Police Station Telephone: 020 8810 1212
Greenford Police Station Telephone: 020 8810 1212
Southall Police Station Telephone: 020 8810 1212

Enfield Borough Police

Edmonton Police Station Telephone: 020 8807 1212
Enfield Police Station Telephone: 020 8807 1212

Ponders End Police Station	Telephone: 020 8807 1212
Winchmore Hill Police Station	Telephone: 020 8807 1212
Southgate Police Station	Telephone: 020 8807 1212
Greenwich Borough Police	
Greenwich Police Station	Telephone: 020 8853 1212
Plumstead Police Station	Telephone: 020 8855 1212
Eltham Police Station	Telephone: 020 8284 5625
Woolwich Police Station	Telephone: 020 8284 9826
Thamesmead Police Station	Telephone: 020 8312 1212
Hackney Borough Police	
Stoke Newington Police Station	Telephone: 020 7739 1212
Shoreditch Police Station	Telephone: 020 7739 1212
Hackney Police Station	Telephone: 020 7739 1212
Dalston Cross Police Office	Telephone: 020 7739 1212
Hammersmith & Fulham Borough Police	
Hammersmith	Telephone: 020 8563 1212
Shepherds Bush	Telephone: 020 8563 1212
Fulham	Telephone: 020 8563 1212
Tottenham Police Station	Telephone: 020 8808 1212
Haringey Borough Police	
Wood Green Police Station	Telephone: 020 8808 1212
Hornsey Police Station	Telephone: 020 8808 1212
St Anns Police Station	Telephone: 020 8808 1212
Muswell Hill Police Station	Telephone: 020 8808 1212
Harrow Borough Police	
Harrow Police Station	Telephone: 020 8423 1212
Wealdstone Police Station	Telephone: 020 8423 1212
Pinner Police Station	Telephone: 020 8423 1212
Havering Borough Police	
Romford Police Station	Telephone: 01708 751212
Harold Hill Police Station	Telephone: 01708 751212
Hornchurch Police Station	Telephone: 01708 751212
Upminster Police Office	Telephone: 0207 1618907
Rainham Police Office	Telephone: 01708 751212
Heathrow Police	
Heathrow Airport Police Station	Telephone: 020 8897 1212
Hillingdon Borough Police	
Hillingdon Police Station	Telephone: 01895 251212
Ruislip Police Station	Telephone: 01895 251212
Northwood Police Office	Telephone: 01895 251212
Harefield Police Office	Telephone: 01895 251212
Hayes Police Station	Telephone: 020 8569 1212
Hounslow Borough Police	
Hounslow Police Station	Telephone: 020 8577 1212
Feltham Police Station	Telephone: 020 8577 1212
Chiswick Police Station	Telephone: 020 8577 1212
Brentford Police Station	Telephone: 020 8577 1212
Islington Borough Police	
Islington Police Station	Telephone: 020 7704 1212
Holloway Police Station	Telephone: 020 7704 1212

Kensington & Chelsea Borough Police

Kensington Police Station Telephone: 020 7376 1212
Chelsea Police Station Telephone: 020 7589 1212
Notting Hill Telephone: 020 7221 1212

Kingston-upon-Thames Borough Police

Kingston Police Station Telephone: 020 8541 1212
Surbiton Police Station Telephone: 020 8541 1212
New Malden Police Community Office Telephone: 020 8541 1212

Lambeth Borough Police

Brixton Police Station Telephone: 020 7326 1212
Clapham Police Station Telephone: 020 7326 1212
Gipsy Hill Police Station Telephone: 020 7326 1212
Streatham Police Station Telephone: 020 7326 1212
Cavendish Police Station Telephone: 020 7326 1212
Kennington Police Station Telephone: 020 7326 1212

Lewisham Borough Police

Lewisham Police Station Telephone: 020 8297 1212
Catford Police Station Telephone: 020 8297 1212
Deptford Police Station Telephone: 020 8297 1212
Sydenham Police Station Telephone: 020 8297 1212
Brockley Police Station Telephone: 020 8297 1212

Merton Borough Police

Wimbledon Police Station Telephone: 020 8947 1212
Mitcham Police Station Telephone: 020 8947 1212
Morden Police Office Telephone: 020 8947 1212

Newham Borough Police

Forest Gate Police Station Telephone: 020 8534 1212
North Woolwich Police Station Telephone: 020 8534 1212
Stratford Police Station Telephone: 020 8534 1212
East Ham Police Station Telephone: 020 8534 1212
Plaistow Police Station Telephone: 020 8534 1212

Redbridge Borough Police

Ilford Police Station Telephone: 020 8478 1123
Barkingside Police Station Telephone: 020 8478 1123
Wanstead Police Station Telephone: 020 8478 1123
Woodford Police Station Telephone: 020 8478 1123

Richmond-upon-Thames Borough Police

Richmond Police Station Telephone: 020 8607 9199
Twickenham Police Station Telephone: 020 8607 9199
Teddington Police Station Telephone: 020 8607 9199

Southwark Borough Police

Southwark Telephone: 020 7378 1212
Walworth Telephone: 020 7378 1212
Peckham Telephone: 020 7378 1212
East Dulwich Telephone: 020 7378 1212
Rotherhithe Telephone: 020 7378 1212
Camberwell Telephone: 020 7378 1212

Sutton Borough Police

Sutton Police Station Telephone: 020 8643 1212
Wallington Police Station Telephone: 020 8643 1212

Worcester Park Police Office Telephone: 020 8643 1212
Tower Hamlets Borough Police
Bethnal Green Police Station Telephone: 020 7515 1212
Brick Lane Police Station Telephone: 020 7515 1212
Bow Road Police Station Telephone: 020 7515 1212
Poplar Police Office Telephone: 020 7515 1212
Limehouse Police Station Telephone: 020 7515 1212
Isle of Dogs Police Station Telephone: 020 7515 1212
Waltham Forest Borough Police
Chingford Police Station Telephone: 020 8556 8855
Leyton Police Station Telephone: 020 8529 8666
Walthamstow Police Station Telephone: 020 8529 8666
Leytonstone Police Station Telephone: 020 8529 8666
Walthamstow Town Centre Police Station Telephone: 020 8529 8666
Wandsworth Borough Police
Battersea Police Station Telephone: 020 7350 1122
Wandsworth Police Station Telephone: 020 7350 1122
Lavender Hill Police Station Telephone: 020 7350 1122
Tooting Police Station Telephone: 020 7350 1122
Putney Sector Office Telephone: 020 7350 1122

City of London Police Telephone: 020 7601 2222
Snow Hill police Station Telephone: 020 7601 2406
Media@citoflondon.police.uk Telephone: 020 7601 2220

Filming contacts in London

Transport for London rob.kozicki@tfl.gov.uk
For any further information, please contact our Press Office
filmrequests@tfl.gov.uk

Filming on the Thames

Filming and photography on the River Thames also requires the prior written permission of the Port of London Authority. Telephone 020 7743 7915 or visit <http://www.portoflondon.co.uk/>

Filming on docklands Light Railway

You can only conduct commercial filming or photography with prior permission from the operator Serco Docklands. This is regardless of subject matter, equipment to be used or size of crew.

Film Office Serco Ltd, trading as Serco Docklands
Castor Lane
London
E14 0DS
Telephone: 020 7363 9503
Email: dcox@dlr.co.uk

Filming on the Underground

There really are some great locations on the Underground to make your filming project a success. Stations such as Charing Cross can be used exclusively with your own train, making the whole process more film-friendly

LU Film Office
London Underground Ltd
55 Broadway
London SW1H 0BD
Tel: 020 7918 0003/3610
Fax: 020 7918 4644
Email: filmoffice@tube.tfl.gov.uk

Filming on Buses

We don't usually allow filming on buses that are actually in service.

You can usually hire buses from:

East Thames Buses Alan Barrett Tel: 020 7027 5949
alan.barrett@tfl-buses.co.uk

First Group Helen London or Michael Steward Tel: 020 7298 7300
helen.london@firstgroup.com or michael.steward@firstgroup.com

Go-Ahead Tony Bull Tel: 020 8545 6114 tony.bull@go-ahead-london.com

Hackney CT Daniel Shepherd Tel: 020 7275 2400
danielshepherd@hctgroup.org

London Utd Ann Byrne Tel: 020 8400 5502 hireabus@lonutd.co.uk

Metrobus Charlotte Bruce Tel: 01293 404284
charlotte.bruce@metrobus.co.uk

Metroline Heather Whitbread Tel: 020 8218 8824
hwhitbread@metroline.co.uk

Quality Line John Ball Tel: 01372 731761 john.ball@epsomcoaches.com

Sullivan's Buses Mala Singlee Tel: 01707 646803
admin@sullivanbuses.com

Travel London Joy Williams Tel: 07795 267453
joy.williams@nationalexpress.com

British Transport Police

London Underground/DLR contacts

Jake Trees

British Transport Police - Force Headquarters

t:020 7830 8854

m:07775 825 635

e: jake.trees@btp.pnn.police.uk

Gavin Brown

British Transport Police - L Area

t:020 7918 3547

e: gavin.brown@btp.pnn.police.uk

Jemma Bavage

British Transport Police - L Area

t:020 7918 3547

m:07702 668792

e: Jemma.Bavage@btp.pnn.police.uk

Natalie Davison

British Transport Police - London South Area

t:020 7023 6973

m:07920 276460

e: Natalie.Davison@btp.pnn.police.uk

Port of London Authority

London River House

Royal Pier Road

Gravesend

Kent DA12 2BG Tel. +44 (0)1474 562200

OUT OF LONDON

Surrey	Media Office 01483 655785
Kent	Press office: 01622 652150
Sussex	0845 60 70 999
Thames Valley	HQ Press Office - 01865 846699
Bucks	(as per Thames Valley)
Essex	Media Manager Kim Perks on 01245 452450
Berkshire	(as per Thames Valley)